

GENERAL PROVISIONS

- 1. Debits and credits of AMD-denominated fees for card service are performed at the average exchange rate of the Central Bank of Armenia prevailing on that date.
- 2. The currency in card transactions is exchanged at the rates specified in Ameriabank CJSC (the "Bank") Payment Cards Terms and Conditions, where the exchanges rates applied by Visa international payment system include the Bank's fee of 2%.
- 3. All postal and telecommunication expenses, as well as third bank costs will be charged additionally.
- 4. The Bank may review and change the tariffs from time to time, notifying the clients through making the changes available for them on the website or within the Bank premises. The changes take effect on the date fixed by the Bank, but not earlier than the client notice date.
- 5. Non-Armenian citizens may get only Gold and higher-level premium cards.
- 6. All commissions subject to VAT include VAT

	Debit cards with overdraft										
N	Card Subtype ¹	ArCa Classic	ArCa Mir	ArCa Carrefour Smile ²	VISA Classic Mastercard Standard	VISA Classic Student	VISA Classic Moons	VISA Gold Mastercard Gold	VISA Platinum Mastercard Platinum		
	Currency	AMD	AMD	AMD	AMD/USD/E UR	AMD/USD/E UR	AMD/USD/E UR	AMD/USD/E UR	AMD/USD/E UR		
	Card validity period	2 years	4 years	2 years	4 years	4 years	4 years	4 years	4 years		
	Sticker (additional contactless card linked to the primary card) validity period	2 years	2 years	-	2 years	2 years	2 years	2 years	2 years		
1	Card issuance	Free	Free	Free	Free	Free	Free	Free	Free		
2	Card service	AMD 2,500 annually, if ordered by Internet/Mobile Banking systems, no fee is applied	AMD 2,500 annually, if ordered by Internet/Mobile Banking systems, no fee is applied	AMD 1,000 annually; if ordered by Internet/Mobile Banking systems, no fee is applied	AMD 2,500 annually; if ordered by Internet/Mobile Banking systems, no fee is applied	Free	AMD 1,000 annually	AMD 2,000 monthly/ AMD 20,000 annually; AMD 10,000 annually if ordered by Internet/Mobile Banking systems	AMD 3,000 monthly/ AMD 30,000 annually; AMD 20,000 annually if ordered by Internet/Mobile Banking systems		
3	Card package service fee	-	-	-	-	-	-	AMD 2,000 monthly/ AMD 20,000 annually	AMD 2,000 monthly/ AMD 20,000 annually		
4	Card package		-	-	-	-	-	Travel insurance by an insurance company Priority Pass Card ³	Travel insurance by an insurance company Priority Pass Card ³		
5	Additional card issuance	Free	Free	-	Free	Free	Free	Free	Free		
6	Annual service of additional card	AMD 1,000	1,000 ՀՀ դրամ	-	AMD 1,000	AMD 1,000	AMD 1,000	Free	Free		

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Scherpesible only for the newly and process of the control issued careful issued	7	(contactless card linked to	AMD 3,000	AMD 3,000	-	AMD 3,000	AMD 3,000	AMD 3,000	AMD 3,000	AMD 3,000
Card reissuance (in case of loss, damage, theft, loss of PIN or its disclosure to third parties)	8	(chargeable only for the newly						, ,		
Amnal interest rate accrued on the card account balance Provision of the card within one making day ² a) for Armenian citizens AMD 3,000 AMD 3,000 AMD 3,000 AMD 3,000 AMD 3,000 AMD 3,000 AMD 10,000 AMD 10,000 AMD 10,000 AMD 10,000 AMD 10,000 AMD 10,000 AMD 1,500 AMD 1,	9	Generating PIN using OTP (in case of loss of PIN)			· · · · · · · · · · · · · · · · · · ·			· · · · · · · · · · · · · · · · · · ·	-	
12 Provision of the card within one making day and a first provision of the card within one banking day and a first provision of the card within one banking day and a first provision of the card within one banking day and a first provision of the card within one banking day and a first provision of the card within one banking day and a first provision of the card within one banking day and a first provision of the card within one banking day and a first provision of the card within one banking day and a first provision of the card within one banking day and a first provision of the card within one banking day and a first provision day and a first provision of the card within a first provision of the card within a first provision of the card within one banking day and a first provision day and a first provision of the card within a first provision of the card within a first provision day and a first provision day and a first provision of the card within a first provision day and a first provi	10	Minimum card account balance	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
a) for Armenian citizens AMD 3,000 AMD 3,000 AMD 3,000 AMD 1,000 AMD 10,000 AMD 10,000 AMD 10,000 AMD 10,000 AMD 10,000 AMD 1,500 AM	11		0%	0%	0%	0%	USD 0%	0%	0%	0%
b) for non-Armenian citizens AMD 10,000 AMD 1,500 A	12									
Sticker reissuance (in case of loss, damage, theft, loss of PIN or its disclosure to third parties) Card reissuance (in case of loss, damage, theft, loss of PIN or its disclosure to third parties) Card reissuance (in case of loss, damage, theft, loss of PIN or its disclosure to third parties) AMD 1,500		a) for Armenian citizens	AMD 3,000	AMD 3,000	AMD 3,000	AMD 3,000	AMD 3,000	AMD 3,000	AMD 3,000	AMD 3,000
13 loss, damage, theft, loss of PIN or its disclosure to third parties) Card reissuance (in case of loss, damage, theft, loss of PIN or its disclosure to third parties) Card reissuance via Internet Bank/Mobile Banking (in case of 15 card loss, damage, theft, loss of PIN or its disclosure to third parties) AMD 1,500 AMD 1,000 AMD 2,000 AMD 2,		b) for non-Armenian citizens	AMD 10,000	AMD 10,000	AMD 10,000	AMD 10,000	AMD 10,000	AMD 10,000	AMD 10,000	AMD 10,000
14 damage, theft, loss of PIN or its disclosure to third parties) Card reissuance via Internet Bank/Mobile Banking (in case of 15 card loss, damage, theft, loss of PIN or its disclosure to third parties) AMD 1,000 AMD 3,000	13	loss, damage, theft, loss of PIN	AMD 1,500	AMD 1,500	-	AMD 1,500	AMD 1,500	AMD 1,500	AMD 1,500	AMD 1,500
Bank/Mobile Banking (in case of card loss, damage, theft, loss of PIN or its disclosure to third parties) AMD 1,000 AMD 3,000	14	damage, theft, loss of PIN or its	AMD 1,500	AMD 1,500	AMD 1,000	AMD 1,500	AMD 1,500	AMD 1,500	AMD 5,000	AMD 5,000
validity period or in case of seizure of the card by ATMs of other Armenian banks) Priority Pass reissuance (in case of card loss, damage or theft) Accelerated return of Ameriabank cards swallowed by Ameriabank ATMs Accelerated return of other bank cards swallowed by Ameriabank ATMs Accelerated return of other bank cards swallowed by Ameriabank ATMs Accelerated return of other bank cards swallowed by Ameriabank ATMs Accelerated return of other bank cards swallowed in Yerevan or other towns with Ameriabank presence (cards to be returned within 5 business days) AMD 5,000 if the card has been swallowed in other communities (cards to be returned within 5 business days) AMD 5,000 if the card has been swallowed in Yerevan or other towns with Ameriabank presence (cards to be returned within 2 business days) Accelerated return of other bank cards swallowed by Ameriabank AMD 5,000 if the card has been swallowed in Yerevan or other towns with Ameriabank presence (cards to be returned within 2 business days) AMD 5,000 if the card has been swallowed in Yerevan or other towns with Ameriabank presence (cards to be returned within 2 business days) AMD 10,000 if the card has been swallowed in other communities (cards to be returned within 5 business days) AMD 2,000 AMD	15	Bank/Mobile Banking (in case of card loss, damage, theft, loss of PIN or its disclosure to third	AMD 1,000	AMD 1,000	AMD 1,000	AMD 1,000	AMD 1,000	AMD 1,000	AMD 3,000	AMD 3,000
Accelerated return of Amb 1,500 if the card has been swallowed in other communities (cards to be returned within the same business days) Ameriabank ATMs Accelerated return of other bank cards swallowed by Ameriabank ATMs Accelerated return of other bank cards swallowed by Ameriabank ATMs Accelerated return of other bank cards swallowed by Ameriabank ATMs Accelerated return of other bank cards swallowed by Ameriabank ATMs Amb 3,000 for ATMs within Ameriabank branch premises (cards to be returned within 5 business days) Amb 3,000 for ATMs within Ameriabank branch premises (cards to be returned within 5 business days) Amb 5,000 if the card has been swallowed in Yerevan or other towns with Ameriabank presence (cards to be returned within 2 business days) Amb 5,000 if the card has been swallowed in Yerevan or other towns with Ameriabank presence (cards to be returned within 2 business days) Amb 5,000 if the card has been swallowed in Other communities (cards to be returned within 5 business days) Amb 10,000 if the card has been swallowed in other communities (cards to be returned within 5 business days) Quick activation of the credit limit (within 1 hour after approval) Amb 2,000	16	validity period or in case of seizure of the card by ATMs of	Free	Free	Free	Free	Free	Free	Free	Free
Ameriabank cards swallowed by Ameriabank ATMs AMD 1,500 if the card has been swallowed in Yerevan or other towns with Ameriabank presence (cards to be returned within 2 business days) AMD 1,500 if the card has been swallowed in other communities (cards to be returned within 5 business days) AMD 3,000 for ATMs within Ameriabank branch premises (cards to be returned within the same business day) AMD 5,000 if the card has been swallowed in Yerevan or other towns with Ameriabank presence (cards to be returned within 2 business days) AMD 1,000 if the card has been swallowed in Yerevan or other towns with Ameriabank presence (cards to be returned within 2 business days) AMD 1,000 if the card has been swallowed in other communities (cards to be returned within 5 business days) Quick activation of the credit [limit (within 1 hour after approval)] AMD 2,000 AMD 2,0	17		-	-	-	-	-	-		
Accelerated return of other bank cards swallowed by Ameriabank AMD 3,000 for ATMs within Ameriabank branch premises (cards to be returned within the same business day) AMD 5,000 if the card has been swallowed in Yerevan or other towns with Ameriabank presence (cards to be returned within 2 business days) AMD 10,000 if the card has been swallowed in other communities (cards to be returned within 5 business days) Quick activation of the credit limit (within 1 hour after approval) AMD 2,000 A	10	Ameriabank cards swallowed by	AMD 1,500 if the	e card has been sw	allowed in Yereva	an or other towns	with Ameriabank	presence (cards to	be returned within	n 2 business days)
19 limit (within 1 hour after approval) AMD 2,000	18	cards swallowed by Ameriabank	AMD 5,000 if the	e card has been sw	allowed in Yereva	an or other towns	with Ameriabank	presence (cards to	be returned within	n 2 business days)
20 Card blocking Free Free Free Free Free Free Free Fre	19	limit (within 1 hour after	AMD 2,000	AMD 2,000	AMD 2,000	AMD 2,000	AMD 2,000	AMD 2,000	AMD 2,000	AMD 2,000
	20	Card blocking	Free	Free	Free	Free	Free	Free	Free	Free

21	Card unblocking	Free	Free	Free	Free	Free	Free	Free	Free	
22	Keeping the card in international STOP-LIST (for 7 days) ⁶	-	-	-	AMD 9,000					
23	Maximum daily cash withdrawal limit (total)	AMD 500,000	AMD 500,000	AMD 500,000	AMD 1,000,000, USD 3,000, EUR 3,000	AMD 1,000,000, USD 3,000, EUR 3,000	AMD 1,000,000, USD 3,000, EUR 3,000	AMD 2,000,000, USD 6,000, EUR 6,000	AMD 2,500,000, USD 8,000, EUR 8,000	
	Increase of maximum daily cash w	ithdrawal limit (to	otal)		•	•	ı	•	•	
	a) One-time (new limit effective until 3:00 p.m. of the following business day)	AMD 3,000	AMD 3,000	-	AMD 3,000					
	b) For the entire validity period of the card	AMD 10,000	AMD 10,000	-	AMD 10,000					
25	Maximum number of cash withdrawal transactions per day	5	5	-	5	5	5	5	5	
	Cash withdrawal ⁷									
	a) at Ameriabank ATMs	0%	0%	-	0%	0%	0%	0%	0%	
	b) at counters of Ameriabank branches, including POS- terminals ⁸	0.2%, minimum AMD 500	0.2%, minimum AMD 500	5%	AMD: 0.2%, min AMD 500; USD and EUR: 1%, min AMD 1,000	AMD: 0.2%, min AMD 500; USD and EUR: 1%, min AMD 1,000	AMD: 0.2%, min AMD 500; USD and EUR: 1%, min AMD 1,000	AMD: 0.2%, min AMD 500; USD and EUR: 1%, min AMD 1,000	AMD: 0.2%, min AMD 500; USD and EUR: 1%, min AMD 1,000	
	c) from other ATMs and cashing centers	1.0%	1.0%	-	1.0%	1.0%	1.0%	1.0%	1.0%	
	d) from HSBC Bank Armenia CJSC ATMs	0%	0%	-	0%	0%	0%	0%	0%	
	Cash deposit into Ameriabank card accounts via Ameriabank's cash-in machines	Free	Free	Free	Free	Free	Free	Free	Free	
28	Cash deposit into Ameriabank card accounts via cash-in machines of other banks	0.6%	0.6%	0.6%	0.6%	0.6%	0.6%	0.6%	0.6%	
20	Non-cash payments with cards at merchants/service-providers, including online shops and service-providers	Free	Free	Free	Free	Free	Free	Free	Free	
	Transfers from cards/card accounts, on the basis of card number (via Internet Banking/Mobile Banking app, ATMs, ArCa app or website) ⁹	0.3%	0.3%	-	0.3%	0.3%	0.3%	0.3%	0.3%	

31	Transfers from card accounts to other accounts, at the Bank premises or via Internet Banking/Mobile Banking app (including with currency exchange) ¹⁰	(Transfers) of CJSC Tariffs if for transfers per		5% + Fee specified in Section 4 (Transfers) of Ameriabank CJSC Tariffs for Individuals for transfers per respective type and currency	Fee specified in Section 4 (Transfers) of Ameriabank CJSC Tariffs for Individuals for transfers per respective type and currency					
32	Transfers from cards to accounts/cards of Ameriabank customers via the Bank website ¹¹	2.0%	2.0%	-	2.0%	2.0%	2.0%	2.0%	2.0%	
	Ameriastream transfers ¹²									
33	a) transfers made from a card account via Internet Banking/Mobile Banking app	1.0%	1.0%	-	1.0%	1.0%	1.0%	1.0%	1.0%	
	b) transfers made via the Bank website (web version)	2.0%	2.0%	-	2.0%	2.0%	2.0%	2.0%	2.0%	
34	E-wallet top-up with a card	0%	0%	-	0%	0%	0%	0%	0%	
35	Provision of statements	According to A	According to Ameriabank CJSC Tariffs for Individuals, Chapter 2, section "Provision of statements, information and copies of documents"							
36	SMS notification (for transactions in the amount of AMD 10,000 or foreign currency equivalent and more)	Free	Free	Free	Free	Free	Free	Free	Free	
37	SMS notification (for any amount without limitations)	AMD 10 per transaction, VAT included	AMD 10 per transaction, VAT included	AMD 10 per transaction, VAT included	AMD 10 per transaction, VAT included	AMD 10 per transaction, VAT included	AMD 10 per transaction, VAT included	AMD 10 per transaction, VAT included	AMD 10 per transaction, VAT included	
38	Card transaction dispute fee (payable if it is proved that the transaction was performed (i) by the client or (ii) by the client due to the breach of the card rules)	AMD 10,000 per transaction, VAT included	AMD 10,000 per transaction, VAT included	AMD 10,000 per transaction, VAT included	AMD 10,000 per transaction, VAT included	AMD 10,000 per transaction, VAT included	AMD 10,000 per transaction, VAT included	AMD 10,000 per transaction, VAT included	AMD 10,000 per transaction, VAT included	
39	Chargeback claim fee for non- Ameriabank cards	AMD 10,000 per transaction, VAT included	AMD 10,000 per transaction, VAT included	-	AMD 10,000 per transaction, VAT included	AMD 10,000 per transaction, VAT included	AMD 10,000 per transaction, VAT included	AMD 10,000 per transaction, VAT included	AMD 10,000 per transaction, VAT included	
	Card delivery		<u> </u>		<u> </u>		<u> </u>	<u> </u>		
40	a) Within Armenia and Artsakh	Free	Free	Free	Free	Free	Free	Free	Free	
	b) Other countries	According to the postal bill	According to the postal bill	According to the postal bill	According to the postal bill	According to the postal bill	According to the postal bill	According to the postal bill	According to the postal bill	
	Provision of cards at the Bank branches (chargeable only for the newly issued cards) ¹³	AMD 1,000	AMD 1,000	AMD 1,000	AMD 1,000	AMD 1,000	AMD 1,000	AMD 1,000	AMD 1,000	

Card transaction insurance as per Ameriabank CJSC Card Insurance Terms during the period they are effective ¹⁴	-	-	-	AMD 3,000 yearly	AMD 3,000 yearly	AMD 3,000 yearly	AMD 5,000 yearly	AMD 5,000 yearly
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¹In case of scoring-based lending, either Visa Classic or Mastercard Standard card is issued to provide the overdraft, irrespective of the approved loan amount. There is no annual service fee in this case

²The card may be used solely at Carrefour stores (not applicable in case of online shopping). It is not possible to withdraw cash from the card except for the cash withdrawal at tellers at any of Ameriabank branches. Furthermore, if the card is closed and there is a balance on the card account, it may be withdrawn in cash without any fee.

Cashback on any card transaction is 3% (taxes included), but maximum cashback amount per transaction is AMD 2,000 (taxes included) irrespective of the transaction value.

The cashback is paid out by the last business day of the month following the month of the transaction (purchase).

³The fee charged by Priority Pass for the lounge access at the airports shall be charged to the client's account in accordance with the Priority Pass invoice.

⁴The fee is not applied in case of cards issued for disbursement of score-based loans, stickers as part of Smart accounts and cards for delivery abroad, as well as first payroll cards ordered by employers.

⁵The service is available if the card is ordered at the Yerevan-based branches. The ordered cards are provided in Kamar Branch only. Furthermore, if the client submitted the card application before 4:00 p.m. of the banking day, the card may be provided on the same banking day. If the card application was submitted after 4:00 p.m., the card will be provided on the next banking day.

⁶Suspension of unauthorized card transactions worldwide

⁷If after cash withdrawal the client closes his all accounts with the Bank, and the total account balance is less than the required minimum cash withdrawal fee, no cash withdrawal fee shall be charged.

No fees are charged if over AMD 1 million is withdrawn from the AMD-denominated card account Cash cannot be withdrawn at POS terminals with ArCa Carrefour Smile cards.

⁹ The amount will be available on the beneficiary's card instantly. In case of Ameriabank cards, the amount will be activated on the account on the next business day, while in case of the cards issued by other banks, activation on the account shall be subject to the terms and conditions of the issuing bank.

¹⁰ No fees are charged for utility payments made at the Bank branches and via Internet Banking/Mobile Banking app.

¹¹Max 3 transactions per day per account. Max limit per transaction: 500,000 for AMD; 1,000 for USD; 1,000 for EUR; 50,000 for RUB.

¹²Maximum amount per Ameriastream transfer is AMD 200,000, minimum amount is AMD 1,000, and the amount should be a multiple of 1,000. The maximum amount of cash withdrawal within 24 hours is AMD 200,000 if the amount to be received comes from Ameriastream transfers made with specification of the same phone number in the transfer application(s).

¹³The fee is charged at the time of ordering and is not applied (i) for issuance of additional cards in the name of a third person if such third person is not in the Bank at the time of applying, and (ii) in case of first cards ordered by employers and issued as part of payroll projects, and (iii) if the card is to be provided within one banking day, in which case only the fee for the specified service shall apply.

¹⁴No fee if there is an overdraft on the card.